The elevator control equipment proposed for the project identified below shall be Non-Proprietary. The following provisions comprise a warranty representing compliance with established standards for Universal Serviceability and Maintainability.

- **Equipment Purchase Unrestricted**
  Any elevator company shall be allowed to purchase and install this equipment.

- **Spare Parts**
  Spare parts shall be available for sale for replacement or stock to be maintained at the building site, or the offices of any elevator contractor designated by the building owner to maintain their equipment.
  - No exchange-only provisions shall limit any parts purchase.
  - No building owner approval shall be required to processing any parts order.
  - A published price list shall establish reasonable list for pricing for parts.

- **Diagnostics**
  The control system shall be provided together with all available diagnostic tool functions, either onboard or in a separate device.
  - Such maintenance, adjustment and troubleshooting device or system shall provide unrestricted access to all parameters, levels of adjustment, and flags necessary for maintenance of equipment.
  - No expiring software, degrading operation, or key shall be accepted. Any lost or damaged tool shall promptly be replaced or repaired at reasonable cost.

- **Training**
  Factor and/or on-site training shall be available from the original equipment manufacturer for enrollment by anyone who wishes to learn about installation, adjustment, maintenance and troubleshooting equipment. Training fees shall be reasonable and appropriate.

- **Technical Support Hotline**
  A technical support hotline shall be provided by the original equipment manufacturer whereby anyone designated by the building owner shall be able to obtain assistance for installation, adjustment, maintenance or troubleshooting.

- **Engineering Support**
  The original equipment manufacturer shall provide engineering support to any maintaining contractor so designated by the building owner.

- **Documentation**
  Manuals, engineering drawings, circuit diagrams and prints shall be provided with the equipment at time of delivery. All documentation shall be available for replacement purchase, at reasonable cost, by any installing or maintaining elevator contractor or persons so designated by the building owner.
Kencor, Inc. Elevator Systems

NON-PROPRIETARY EQUIPMENT AFFIDAVIT

AFFIRMATION

The undersigned swears and affirms that the conditions described above are hereby made a part of the equipment proposal. The building owner, elevator contractor, and/or consultant shall reasonable relay upon these provisions.

________________________________________
Project

________________________________________
Controller Manufacturer

________________________________________
Installing Company Officer Signature      Date

________________________________________
Printed Name & Title