

January 1, 2012

# Kencor Elevator Systems

Installation, Maintenance, Repair, Modernization, Accessibility

## Upcoming Events:

- Apartment Association of Philadelphia (AAGP) Conference & Expo  
March 28, 2012

## Recent Awards:

- ABC STEP 2011 Gold Award



Kencor Elevator Systems



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## Rising Above the Rest

### The First One

Kencor is proud to announce the start of our new quarterly newsletter. We will be distributing the newsletter every three months to connect with our customers. They will be distributed with invoices and available on our website at [www.kencorelevator.com](http://www.kencorelevator.com). The newsletters will contain valuable information regarding safety tips, seasonal recommendations, contact

information, upcoming events, new projects, money saving opportunities and many other items. Our goal through the newsletters is to keep you, the customer informed. We hope to strengthen our bond with you as an exceptional service provider.



### Tip of the Quarter

Cold weather can wreak havoc on your elevator. Snow storms and low temperatures impact your machines efficiency. Make sure your equipment and machine rooms are capable of handling these problems. For hydraulic systems tank heaters help maintain effectiveness. The hydraulic oil temperature must be maintained between 65 and 100 degrees F. Regulating the temperature in the machine room helps guarantee the equipment

will function properly. Machine room temperatures should range between 55 and 100 degrees F. Extreme ambient temperatures affect the operation of the elevator. If you experience any temperature related issues give us a call and we will develop a plan to protect your equipment.



### Your Opinion Matters

In order to maintain customer satisfaction and to provide excellent service, Kencor is initiating a customer survey to evaluate performance and quality of work. The survey will be located on our website [www.kencorelevator.com](http://www.kencorelevator.com) on January 1, 2012. Please give us your feedback after a service/trouble call and receive a promotional discount. We value your opinion!

### Project of the Quarter

Philadelphia Management Company 600 N Broad located in Philadelphia



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